

PART ONE - PUBLIC

Decision Maker: ADULT CARE AND HEALTH POLICY DEVELOPMENT AND SCRUTINY COMMITTEE

Date: Wednesday 19 September 2018

Decision Type: Non-Urgent Non-Executive Non-Key

Title: SHARED LIVES SERVICE: UPDATE

Contact Officer: Adesina Suleiman, Interim Manager: Direct Care Services (ECHS)
Tel: 0208 313 4408 E-mail: Adesina.Suleiman@bromley.gov.uk

Chief Officer: Ade Adetosoye, Deputy Chief Executive and Executive Director (ECHS)
Tel: 020 8313 4652 E-mail: Ade.Adetosoye@bromley.gov.uk

Ward: Borough-wide

1. Reason for report

1.1 To provide an overview and current position of the Bromley Shared Lives Service.

2. RECOMMENDATION

2.1 The Adult Care and Health Policy Development and Scrutiny Committee is requested to note the overview and current position of the Shared Lives Service.

Impact on Vulnerable Adults and Children

1. Summary of Impact: The Shared Lives Service currently have 36 Carers providing 33 long term placements for vulnerable adults, 8 carers provide respite for specific vulnerable adults, and 2 carers providing Day Support placements.
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Corporate Policy

1. Policy Status: Existing Policy
 2. BBB Priority: Excellent Council Supporting Independence
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Financial

1. Cost of proposal: Not Applicable
 2. Ongoing costs: Recurring Cost: The recurring costs are variable depending on the number of service users in the service and the level of needs being met by the carers.
 3. Budget head/performance centre: Shared Lives Service Budget
 4. Total current budget for this head: Cost of providing the service is budgeted at £133,060 for 3.49 Full Time Equivalent (FTE) Staff.
 5. Source of funding: Staff budget is from Shared Lives Service. Adult placement cost is met by baseline budgets of the placing team which is mainly the Learning Disability and the Assessment and Care Management teams.
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Personnel

1. Number of staff (current and additional): Currently 5 Staff (3.49 FTE); additional Placement Officer 0.83FTE is being recruited.
 2. If from existing staff resources, number of staff hours: 125.64hours per week, to be increase to 155.52 hours per week after recruitment of additional staff
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Legal

1. Legal Requirement: None
 2. Call-in: Not Applicable: No Executive decision.
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Procurement

1. Summary of Procurement Implications: The current focus of the Shared Lives Service is to improve on the current 'Good' standard with the Care Quality Commission (CQC) and aim for 'Outstanding' rating. The next focus is to grow the service by recruiting more carers and service users into the service.
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Customer Impact

1. Estimated number of users/beneficiaries (current and projected): For the month of August 2018, 33 service users used long term placements from the Shared Lives Service. 1 emergency placement, 2 day support and 16 respite placements were also undertaken in the month. This number is expected to grow with the increased staff resource and the on-going focus on growth.
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Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
 2. Summary of Ward Councillors comments: Not Applicable
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3. COMMENTARY

- 3.1 Bromley Council's Shared Lives Service recruit, train and support paid Carers who provide quality placements for vulnerable adults within their own family homes in the community.
- 3.2 The Service provides an alternative and cost-effective choice for vulnerable adults instead of the traditional residential and day support. The Scheme enhances independence, choice and inclusion through a person-centred approach. It is a flexible, creative, community-based scheme that can provide day support and both long-term and short-break services.
- 3.3 The Service encourages vulnerable adults to maintain a level of independence, and to develop skills potential for independence in order to maximise the quality of their life in the community. Services users live in the carer's homes and are regarded as, and live as, part of the family, in some cases accompanying the family on holidays.
- 3.4 The Shared Lives Service is registered with CQC and is therefore subject to the CQC inspection regime. The Service was last inspected in July 2016 and was rated "Good" in all areas. Another CQC inspection is imminently expected.
- 3.5 The current focus of the Shared Lives Service is to improve on the Good standard and aim for 'Outstanding' rating with the CQC. A service self-evaluation has been completed in preparation for the CQC inspection and this is being updated regularly to ensure the service readiness for inspection. We are also learning from other schemes who have achieved outstanding rating with CQC and the learning will be implemented to improve our readiness for CQC inspection.
- 3.6 The other focus of the Service is to grow the scheme by recruiting more carers and service users. The service is using all currently available resources but also looking to explore other opportunities for expansion to the benefit of service users and the Local Authority.

4. IMPACT ON VULNERABLE ADULTS AND CHILDREN

- 4.1 The Shared Lives Service currently have 36 Carers who in the month of August 2018 provided 33 long term placements and 1 emergency placements for vulnerable adults, 8 carers provided a total of 16 respite for specific vulnerable adults, and 2 carers provided Day Support placements.
- 4.2 The Service Carers provide physical, social and emotional support to the service users.

5. FINANCIAL IMPLICATIONS

- 5.1 The staffing cost of providing the Shared Lives Service is budgeted at £133,060 for 3.49 Full Time Equivalent (FTE) Staff. The recurring costs are variable depending on the number of service users in the service and the level of needs being met by the carers. The Adult placement cost is met by baseline budgets of the placing team which is mainly the Learning Disability team.
- 5.2 The current average [gross] service placement cost per service user per week based on August 2018 figure is £419.17. However, when Housing Benefits (£93.60), Client Contribution (£75.03) and Fairer Charging assessed amount (variable amounts) are taken into account the average [net] cost per week to the Council is £211.09 or £10,976.68 per annum. This gives a total annual cost of £362,230.44 for the current 33 service users.

6. PERSONNEL IMPLICATIONS

- 6.1 There are five staff in the service (3.49FTE's) at a cost of £133,060 per annum, the additional £30.5K budget contingency will now be used to recruit additional staffing.

7. PROCUREMENT IMPLICATIONS

- 7.1 Most Local Authorities have their own Shared Lives schemes, although not all are managed in-house. There are a number of variables in explaining the available data on carers' payment, number of service users and the quality of service but it is clear that the Bromley Council Service is broadly comparable to our comparative Shared Lives schemes; see table below for a selection of other Borough's schemes.

SHARED LIVES				
Council	Min Paymt	Max Paymt	Service Users	CQC score
<u>London Boroughs</u>	£	£	No	
Merton	190	395	43	15
Croydon	291	No Max	69	17
Bexley	326	496	23	15
Bromley	330	510	33	15
Lewisham	336	336	18+	15
Sutton	356	504	42	12
Greenwich	378	No Max	39	15
Wakefield	198	581	121	15
Hampshire	220	220	265	14
Manchester	245	308	79	14
Kent	323	323	84	16
Southampton	384	No Max	62	15

- 7.2 Service users identified as suitable for Shared Lives by the Care Management Team are referred to the Service and this starts off a series of assessments to match the service user with a carer. The carer assessment process takes approximately 4-6 months depending on among other things how quickly the required assessments can be completed, return timescale of relevant checks such as DBS, medical clearance, references and approval at Placement Panel.
 - 7.3 If a suitable Carer is assessed as a match to a service user then a graduated, carefully monitored, introduction and trial period will take place. Once the service user is settled in the placement will be monitored at week 6 with the care manager and then every two months by a visit from the allocated Placement Officer. Care Management team will then review the placement on an annual basis.
 - 7.4 In addition, service users and carers are visited by the Bromley Quality Checkers who are a group of LD Service Users who visit various homes and Day Centres and talk to the Service Users about their view of the service and then produce a report. Other monitoring processes are also in place to ensure the safety and quality of service provided such as annual, unannounced and day service visits.

- 7.5 In light of the advantages of the Shared Lives Service to both the Local Authority and the service users, there is an on-going focus on growing the service via advertisements and promotions aimed at increasing the number of service users and carers.
- 7.6 As of end of August 2018 there are 4 service user referrals and 5 carer assessments in progress. There are 7 approved respite carers and 1 long term carer currently available for Placement. Among the approved respite carers are 2 with nursing background who we hope will be able to provide respite to patients being discharged from hospital.
- 7.7 A Shared Lives Service Growth Action Plan has been completed which will enable the service to focus on specific actions for growth. Additional staffing is being recruited from the allocated contingency budget to enable agreed promotional actions and necessary follow up of potential carers to be completed.

Non-Applicable Sections:	Policy and Legal Implications
Background Documents: (Access via Contact Officer)	Shared Lives Self Evaluation for CQC Inspection Shared Lives Growth Action Plan Shared Lives Placement list for August 2018